

**Supporting the Recovery of
Damaged Refugee Camp in the West Bank,
Occupied Palestinian Territories
Final Report**



December 2024

**Oriental Consultants Global Co., Ltd.
The Palestinian Association for Empowerment
and Local Development-REFORM**

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Preface

Thank you very much for your cooperation in 'Supporting the Recovery of Damaged Refugee Camp in the West Bank'. With your warm support, we were able to successfully distribute new water tanks to 87 households in the Nur Shams Refugee Camp, whose water tanks had been destroyed. In this report, we will provide a detailed overview of the entire recovery support, including the outcome, and an income and expenditure report.

Overview of the Recovery Support Project



(Damaged infrastructures of Nur Shams Refugee Camp)

Background

In the Refugee Camps in the West Bank of the Occupied Palestinian territories, as in the rest of the Palestinian territories, people have been forced to live under occupation for many years, and they are subject to military incursions on a daily basis. As a result, the lives of civilians have severely threatened the lives of civilians and destroyed homes and public infrastructure. In particular, the deterioration of basic public services and infrastructure, as well as the shortage of necessities, has become a serious problem, and residents face great difficulties in their daily lives.

Purpose

In response to this situation, with the aim of alleviating the humanitarian crisis in the Nur Shams Refugee Camp in the northern region, which is particularly exposed to violence, we have taken the decision to implement emergency assistance that meets the needs of the Refugee camp. The specific details of the assistance were decided through discussions and needs assessments with local partner organisations, in order to respond to the most pressing needs of the residents.



(Nur Shams Refugee Camp, which is still under daily attack)

Project Period

The following activities were undertaken between May and October 2024.

- Fundraising (May - June)
A total of USD 11,055.26 in support funds raised through crowdfunding and donations outside the platform.
- Discussion and finalisation of support details (July - August)
In cooperation with local partner organisations in Palestine, we conducted a needs assessment of the target population through a survey to determine the details of the support that was urgently needed.
- Procurement and distribution of relief supplies (September - October)

Introduction of Recovery Support Organisations

· **Oriental Consultants Global Co., Ltd. (OC Global)**

OC Global is a consulting company that aims to create a new sustainable society. OC Global's mission is to provide safe and prosperous lives to people around the world through the pursuit of knowledge and the passion for self-improvement of every employee.

OC Global is involved in the Japan International Cooperation Agency (JICA) Technical Cooperation Project 'Refugee Camp Improvement Project (PALCIP)', and since 2017 has been engaged in advisory work for the Department of Refugee Affairs (DoRA) of the Palestine Liberation Organization, improving the living conditions of refugee camps in the West Bank through capacity development for DoRA and refugee camp communities. In this recovery support programme, OC Global was mainly in charge of setting up the support implementation structure, managing progress, and implementing crowdfunding.

Website: <https://ocglobal.jp>

· **The Palestinian Association for Empowerment and Local Development-REFORM (REFORM)**

REFORM is a Palestinian NGO that is working towards a society in Palestine where anyone can participate effectively, where individual and collective rights are respected, and where diversity is ensured. In this recovery support programme, REFORM was mainly in charge of PR for crowdfunding and procurement of relief supplies.

Website: <https://reform.ps/>

· **Department of Refugee Affairs, Palestine Liberation Organization (DoRA)**

DoRA is the counterpart organisation for PALCIP. JICA has dispatched Japanese experts to provide capacity building to DoRA staff in areas such as community participation and the inclusion of vulnerable groups, which are necessary for improving refugee camps. PALCIP has implemented refugee camp improvement projects and formulated refugee camp improvement plans for 9 refugee camps in the West Bank (12 refugee camps including those currently in progress). In this recovery support programme, DoRA was mainly in charge of coordinating with the residents of the refugee camp and distributing emergency relief supplies.

Website: <https://dora.plo.ps/>

Israel–Palestine Conflict and Palestine Refugee Camps

The Palestinian people suffered the loss of their homeland during the 1948 Arab-Israeli War (the First Middle East War). For 76 years, Palestine refugees have been living in refugee camps in the West Bank, suffering from the lack of basic public services and the deteriorating infrastructure. The refugee camps are also a symbol of the struggle against adversity and the continued occupation. In addition, there is no prospect of a solution to the Palestine refugee issue in accordance with UN resolutions and international law. The plight of the Palestine refugees who have been forced from their homes is an ongoing humanitarian crisis.

The ongoing war in Gaza, together with the strengthening of Israel's occupation policies in the West Bank, has severely restricted the movement and livelihood opportunities of Palestinians, exacerbating the plight of refugees. In recent years, violence against Palestinians has escalated in the refugee camps in the West Bank under Israeli occupation, and in the refugee camps in the West Bank, civilians have been killed in harsh military operations, houses and public infrastructure have been destroyed, and there has been a continuing emergence of urgent humanitarian needs. In these harsh conditions, there was an urgent need for a wide range of relief aid and the recovery of infrastructure in these refugee camps.

The Process of Distributing Relief Supplies

27 May - 21 June 2024

Donations were collected mainly through a funding campaign on Airfunding, a crowdfunding platform run by Kihei-tai Co.

< Achieved Amount >

① USD 7,617.00

(Donations made through Airfunding including Platform Commission Fee)

② USD 3,438.26 (Donations made outside Airfunding)

Total: USD 11055.26

End of June to end of August 2024

- Procedures for sending donations from Japan to Palestine
- Discussions with REFORM and DoRA regarding possible support

- Consideration and decision on the content of support

23 September 2024

The full amount of the donation sent from Japan to Palestine has arrived safely.

*Due to the deteriorating situation in Palestine, the transfer process was difficult and took longer than expected.

4 September - 13 October 2024

- Needs assessment in the Nur Shams Refugee Camp
- Consultation with REFORM and DoRA to review relief supplies, selection of beneficiaries in the camp
- Public notice and selection of procurement company (4 companies bid)
- Conclusion of contract with procurement company

14 October 2024

Water tanks arrived and distribution carried out

*On the day, distribution of the relief aid was carried out with the cooperation of the camp residents, with representatives from the Nur Shams Refugee Camp, REFORM and DoRA.

The Decision-making Process on Support and Outcomes

Decision-making Process for Support

Originally, we had planned to use the donations we received from you to help repair damaged buildings and provide first aid to the injured. However, as the situation changed from hour to hour, we kept checking the extent of the damage and the nature of the support needed, and decided on the details of the relief supplies to be provided in accordance with the needs of the residents in Nur Shams Refugee Camp.

Through on-site needs assessments and discussions, OC Global also confirmed that the support to be provided was appropriate. First aid kits and food were also considered, but in the interests of fairness and ensuring that as many residents as possible benefited, it was ultimately decided that water tanks would be distributed to households that suffered damage. In this consultation and decision-making process, OC Global, REFORM and DoRA were involved in a supporting role, to ensure that the camp residents took the initiative and were able to make democratic decisions on their own.

Voices of Beneficiaries

The following are some of the voices of camp residents who received water tanks in Nur Shams Refugee Camp.

*The interview was conducted by the members from DoRA.

Q. Why did you need water tanks as relief supplies?

" The old water tanks were destroyed by repeated Israeli incursions. The occupation army was deliberately shooting at the water tanks, to tighten the noose and force us to leave. The new tank helps us continue to survive." Mr. Raafat

Q. What effect did the water tank's unavailability cause?

" After the water tank was destroyed, we had to fetch water from far away, which added to our daily suffering. Life without a steady source of water was very stressful."
Mr. Marwan

"When the tank became unusable, we had a very difficult time providing water, and we had to buy water every day at exorbitant prices." Ms. Amira

Q. After receiving the new tank, how has your life changed?

"With the new water tank, we have a stable source of water, which means we can manage our lives better. We no longer need to transport or bottled water." Mr. Samer

"The new water tank has restored our ability to store water on a daily basis, which has made our lives more stable. We are here to continue living and surviving, despite all the attempts to displace us. " Ms. Ibtisam

In addition, there were also messages of gratitude such as "we will never forget your efforts in the Nur Shams Refugee Camp, especially your support for those affected by the attacks. We thank everyone who has supported us" and "we are grateful for this generous act of support, which came at a time when we needed it most, helping us to repair the damage caused by the attacks". As the situation was not easy to focus on in the shadow of the crises in Ukraine and Gaza, there were voices saying that this support

was very much appreciated.

Support Outcomes

In this recovery support programme, we distributed water tanks to 87 households whose water tanks had been damaged and worked to alleviate the problem of water security for the residents of the Nur Shams Refugee Camp. We believe that this has contributed to the relief of humanitarian needs.

In addition, through the process of providing support, the camp residents took the initiative to participate, and the community's cooperation was strengthened. When distributing the relief supplies, we emphasised transparency and fairness and were able to proceed with the understanding and cooperation of the camp residents.

Income and Expenditure Report

Income		
Items	Amount (USD)	Notes
Crowdfunding	7,617.00	Airfunding
General Donations	3,438.26	
Total	11,055.26	

Expenditure		
Items	Amount (USD)	Notes
Platform Fee	380.85	Airfunding
Transfer Fee	318.39	Via US Bank
Water Tanks	10153.80	87 water tanks
Video Production Fee	200.00	For crowdfunding campaign
Administration Fee	2.22	Commission Fee for Administration, REFORM
Total	11,055.26	

Balance	0.00
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Closing Remarks

Thanks to the warm support and cooperation of you all, we were able to carry out this recovery support programme. We hope that we have been able to help the residents of the Nur Shams Refugee Camp to regain a little peace of mind in their lives.

The Palestine refugee camps still face difficult times. We sincerely hope that your warm attention may continue.

Once again, we express our sincere gratitude for your understanding and cooperation.

[Contact]

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Appendix: Photos of the Activities for the Support



It was also a lot of work to line up the water tanks.



The volunteer distribution staff were checking the list of beneficiaries very carefully.



Purchased water tanks were unloaded from the tractor.



Lined water tanks awaiting for the distribution.



The volunteer staff were discussing the distribution process. As was the case of daily thing, there was a drone attack on the camp during the distribution on this day too, and for safety reasons, the distribution was forced to suspended for a while.



A water tank was being carried to the car for the distribution.



A distributed water tank has installed on the roof of one of the beneficiaries.

